

Smile Alabama!

Alabama Medicaid Dental Program Outreach Initiative for children



Facts you need to know about today's Medicaid program:

- The Alabama Medicaid Agency now reimburses dentists at 100 percent of regular Blue Cross-Blue Shield rates. This became effective October 1, 2000.
- 90% of all “clean” dental claims submitted *electronically* are processed within 10 days.
- Dental providers now can refer patients for *targeted case management services*. Targeted case management services include patient education in the areas of keeping appointments, compliance with treatment protocol, appropriate behavior in the office and other topics as needed.
- Dental policies and procedures are now clearly outlined in the Alabama Medicaid Provider Manual.
- There are minimal prior authorization requirements.
- Covered dental codes are now more consistent with current standards of dental practice, (CDT).



- Providers on Medicaid's Dental Task Force review and recommend proposed Dental Program changes.
- Regular communication between the Agency and dental providers.
- Easy-to-read patient education materials are available to recipients and providers.

For more information, contact Medicaid's Dental Program at (334) 242-5997.